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(i) **GENERAL SERVICES ADMINISTRATION**

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*[®], a menu-driven database system. The INTERNET address GSA *Advantage!*[®] is: GSAAdvantage.gov

Schedule Title: General Purpose Commercial Information Technology Equipment, Software and Services

FSC Class and/or Product code(s) and/or Service Codes (as applicable):

FPDS Code D302 IT Systems Development Services

FPDS Code D306 IT Systems Analysis Services

FPDS Code D316 IT Network Management Services

FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Contract number: GS-35F-068CA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

14 November 2014 – 13 November 2019

Infosys Public Services, Inc.

800 King Farm Blvd, Suite 505

Rockville, MD 20850-6105

Phone: 301-354-8600

Fax: 301-354-8601

Business size: Other than Small Business concern

(ii) **CUSTOMER INFORMATION:**

1. **Special Item No 132-51 Information Technology Professional Services** – services descriptions are on pages 9 to 12 and awarded prices are on page 13.
2. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.**
TEST CONSULTANT II - \$78.59
3. **A description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided –**
See pages 9 to 12.
4. **Maximum order:** \$500,000.
5. **Minimum order:** \$100

6. **Geographic coverage** (delivery area): Domestic & Overseas Delivery
7. **Point of production**: N/A for Services
8. **Discount from list prices or statement of net price**. Prices are net prices.
9. **Quantity discounts** – 0.5% off all orders above \$500K
10. **Prompt payment terms** – 0.2%, NET 25 DAYS
 - a. **Notification that Government purchase cards are accepted at or below the micro-purchase threshold** – Yes.
 - b. **Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold** – Yes.
11. **Foreign items** – Not applicable.
 - a. **Time of delivery** - To be negotiated with each authorized ordering activity.
 - b. **Expedited Delivery** – Not Applicable.
 - c. **Overnight and 2-day delivery** – Not Applicable.
 - d. **Urgent Requirements** – Not Applicable.
12. **F.O.B. point**: DESTINATION
13. **Ordering address**: 800 King Farm Blvd, Ste 505, Rockville MD 20850.

Following telephone number can be used by ordering agencies to obtain technical and/or ordering assistance:

David Dastvar

Civilian Agencies Executive

Tel (202) 497 8848

Email: david_dastvar@infosys.com

 - a. **Ordering procedures**: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. **Payment address**: Infosys Public Services, Inc. 62652 Collection Center Dr. Chicago, IL 60693-0626
15. **Warranty provision** – N/A for services
16. **Export packing charges** – Not Applicable
17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level)** – No restrictions
18. **Terms and conditions of rental, maintenance, and repair** – Not Applicable
19. **Terms and conditions of installation** – Not Applicable

20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices**
– Not Applicable.
 - a. **Terms and conditions for any other services** – Not Applicable
21. **List of service and distribution points** - Not Applicable
22. **List of participating dealers** – Not Applicable
23. **Preventive maintenance** – Not Applicable
24. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants)** – Not Applicable
25. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/** – Not Applicable
26. **Data Universal Number System (DUNS) number** – 967188702
27. **Notification regarding registration in System for Award Management (SAM) database** – Contractor has an Active Registration in the SAM database.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL
ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all

reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- 1) Cancel the stop-work order; or
 - 2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- 1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - 2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

- a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 1. The offeror;
 2. Subcontractors; and/or
 3. Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated

separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING

Title: IT ARCHITECT I

Minimum Experience: Minimum 5 years of specific application technology experience with hands on experience with developing applications across multiple technology components. Subject Matter Expertise in one technology area (Microsoft .Net, Java, Oracle, IBM technology stacks) with expertise in application design. Understanding of the principles of enterprise architecture.

Functional Duties: Capabilities may include expertise in one or more of the following - Functional Domain, Expertise, IT Architecture, ERP & COTS implementation, Complex IT systems development , Data warehouse/ Intelligence, SOA, Web Services, Emerging IT technology trends such as – Cloud, Mobility, Big data and Analytics.

Minimum Education: Bachelor's Degree

Title: PROGRAM MANAGER

Minimum Experience: Minimum 10 years of information technology experience with prior experience of leading large & complex programs. Expertise in program management principles with optional PMP certification.

Functional Duties: Capabilities include management of scope, schedule, risks, configuration, change, communication, issue escalation, budget, quality, delivery resources & people with the objective of ensuring program management of the highest standards within client guidance and contractual limitations.

Minimum Education: Bachelor's Degree

Title: BUSINESS CONSULTANT

Minimum Experience: Minimum 6 years of relevant experience and has hands on knowledge and understanding of the analysis and consulting of activities, and events. Knowledge of one or more analysis tool sets such as Rational Requisite Pro, Use Case Modeling, etc.

Functional Duties: Has ability to lead cross functional teams to elicit requirements for a program, and provide recommendations.

Minimum Education: Bachelor's Degree with an Optional Masters in Business Administration

Title: IT DEVELOPER I

Minimum Experience: Up to 5 years of IT experience with hands on knowledge of concepts in at least one programming language/platform (Java, C/C++, .NET, Mainframe), one database (Oracle/SQL/DB2) and one Operating Systems (Windows/Linux/Unix). Understanding of various SDLC models such as RUP, Waterfall & Agile.

Functional Duties: Develops software applications as per detailed design. Conducts unit testing and resolve defects. Performs system integration. Performs application support/maintenance activities. Contributes in medium to complex tasks under supervision of IT Developer II. Works on creation of the low level Technical artifacts, interacts with customers on issues and works on them under supervision.

Minimum Education: Bachelor's Degree

Title: IT DEVELOPER II

Minimum Experience: 5+ years of experience in software testing. Expert understanding of principles of software testing and software test life cycle. Proficiency in usage of test management products/tools for manual, automation & performance testing.

Functional Duties: Expert in one or more testing tools such as HP Quality Center or IBM Rational Test Site Expertise in test automation and performance testing (optional) Strong domain/technical knowledge for the applicable area.

Minimum Education: Bachelor's Degree

Title: TEST CONSULTANT I

Minimum Experience: Minimum 1 year of experience in system analysis with expertise in one or more technology area. Has trouble shooting skills in area of expertise.

Functional Duties: Capabilities may include a broad spectrum of expertise in a one or more of the following - applications software, infrastructure, hardware, SOA(ESB, Web Services, Portal, Server),Network, Emerging IT technology trends such as - Cloud, Mobility, Big data and Analytics.

Minimum Education: Bachelor's Degree

Title: TEST CONSULTANT II

Minimum Experience: 5+ years of experience in software testing.

Functional Duties: Anchors testing requirements, Prepares solution delivery of projects, Develops test strategy, Tracks & monitors project plans, Reviews test plans & test cases, Ensure optimum test environs are set up, reviews test scripts, develop project quality plans, validate defective prevention plans with an objective of delivering effective testing solutions for clients with client guidelines and norms. Provides status updates for testing outcomes. Works with team to validate testing results and communicate to the development team. Supports Test Consultant I, as required. Setup and execution of a test automation suite. Setup and execution of performance test cases.

Minimum Education: Bachelor's Degree

Title: IT ANALYST I

Minimum Experience: Minimum 1 year of experience in system analysis with expertise in one or more technology area.

Functional Duties: Has trouble shooting skills in area of expertise. Capabilities may include a broad spectrum of expertise in a one or more of the following - applications software, infrastructure, hardware, SOA(ESB, Web Services, Portal, Server),Network, Emerging IT technology trends such as - Cloud, Mobility, Big data and Analytics.

Minimum Education: Bachelor's Degree

Title: IT ANALYST II

Minimum Experience: 5+ years of experience in system analysis with expertise in one or more technology area.

Functional Duties: Has strong trouble shooting skills to assist IT Analyst I and other team members to analyze systems. Capabilities may include a broad spectrum of expertise in a one or more of the following - applications software, infrastructure, hardware, SOA(ESB, Web Services, Portal, Server),Network, Emerging IT technology trends such as - Cloud, Mobility, Big data and Analytics.

Minimum Education: Bachelor's Degree

Title: BUSINESS ANALYST

Minimum Experience: Minimum 1 year of relevant experience and has hands on knowledge and understanding of the analysis of activities, and events. Knowledge of one or more analysis tool sets such as Rational Requisite Pro, Use Case Modeling, etc.

Functional Duties: Has ability to lead cross functional teams to elicit requirements for a program. Has knowledge in the individual's field of study and specialization.

Minimum Education: Bachelor's Degree with an Optional Master's in Business Administration

17. AWARDED RATES (INCLUDING AND EXCLUDING IFF)

Title	Base Year		Year 2		Year 3		Year 4		Year 5	
	Rate incl. IFF	Rate excl. IFF	Rate incl. IFF	Rate excl. IFF	Rate incl. IFF	Rate excl. IFF	Rate incl. IFF	Rate excl. IFF	Rate incl. IFF	Rate excl. IFF
IT Architect I	\$137.53	\$136.50	\$139.15	\$138.11	\$140.79	\$139.74	\$142.46	\$141.39	\$144.14	\$143.06
Program Manager	\$178.79	\$177.45	\$180.90	\$179.54	\$183.03	\$181.66	\$185.19	\$183.81	\$187.38	\$185.98
Business Consultant	\$142.44	\$141.38	\$144.12	\$143.05	\$145.82	\$144.74	\$147.54	\$146.44	\$149.28	\$148.17
IT Developer I	\$88.41	\$87.75	\$89.45	\$88.79	\$90.51	\$89.83	\$91.58	\$90.89	\$92.66	\$91.97
IT Developer II	\$108.06	\$107.25	\$109.34	\$108.52	\$110.63	\$109.80	\$111.93	\$111.09	\$113.25	\$112.40
Test Consultant I	\$72.70	\$72.15	\$73.56	\$73.00	\$74.43	\$73.86	\$75.30	\$74.73	\$76.19	\$75.62
Test Consultant II	\$78.59	\$78.00	\$79.52	\$78.92	\$80.46	\$79.85	\$81.41	\$80.79	\$82.37	\$81.75
IT Analyst I	\$87.43	\$86.78	\$88.46	\$87.80	\$89.51	\$88.84	\$90.56	\$89.89	\$91.63	\$90.95
IT Analyst II	\$105.11	\$104.33	\$106.35	\$105.56	\$107.61	\$106.81	\$108.87	\$108.07	\$110.16	\$109.34
Business Analyst	\$79.57	\$78.98	\$80.51	\$79.91	\$81.46	\$80.85	\$82.42	\$81.81	\$83.39	\$82.77

Infosys Public Services, Inc. Commitment to Promote Small Business Participation Procurement Programs

Preamble

Infosys Public Services, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through joint ventures, teaming arrangements, and subcontracting.

Commitment

- To actively seek and partner with small businesses.
- To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.
- To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged and women-owned small businesses.
- To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact David Dastvar, 202-497-8848, david_dastvar@infosys.com.

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

- (4) This BPA does not obligate any funds.

- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);

- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer’s needs, or
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.